



GENERAL MANAGER, SECURE PARKING – SAVANNAH, GA

GENERAL SUMMARY

Opening Q1 2023, Interport Secure Parking will operate 24/7/365, serving the needs of its trucking company customers for secure parking of loaded and empty intermodal containers and trailers. The General Manager is responsible for providing leadership, ensuring safety and compliance, and efficiently generating results at Interport's facilities in Savannah, GA. Additionally, the General Manager will offer input and feedback on corporate strategy; oversee the maintenance and repair of facilities and equipment; and remain ready, willing, and able to pitch in on the front lines as required.

MAJOR DUTIES AND RESPONSIBILITIES

- Develop relationships, retain business, and deliver superior customer service by identifying opportunities to improve operations and by appropriately addressing customer requests, concerns, and issues.
- Form, lead, and grow a high-performance team to operate and expand Interport's secure parking facilities.
- Enact and enforce policies and procedures to ensure safety and to comply with applicable laws and regulations.
- Manage profitability and pursue opportunities for continuous improvement.
- Effectuate clear internal and external communications and conduct regular meetings at various levels.
- Operate machinery including pick-up trucks, yard switchers, and container handling equipment.
- Initiate, plan, and execute programs and projects as required.

MINIMUM REQUIREMENTS

- Work ethic and business philosophy that align with Interport's values: Safety, Integrity, Customer Satisfaction, Leadership, Accountability, and Continuous Improvement.
- College degree or equivalent work experience in a related field.
- 10+ years' experience in transportation and logistics and at least 5 years in Savannah.
- Problem-solving orientation and commitment to resolving issues as they arise.
- Work experience managing up, across, and down within a diverse organization.
- Ability to respond to multiple demands and deadlines effectively and to handle fraught situations professionally.
- Proficiency in Microsoft Office and similar applications.
- Aptitude in relationship-building and working with various internal and external stakeholders.
- Commitment to training and professional development.
- Valid state-issued driver's license with a current address and acceptable driving record (CDL not required).

Employment is subject to the completion of due-diligence inquiries including background checks and a pre-employment medical examination incorporating a drug and alcohol screen, which will take place after a conditional offer is made.

PREFERRED/PLUS

- Direct experience in parking, trucking, logistics, or security operations
- Intermodal industry knowledge and experience
- Network of contacts in the Savannah trucking community
- Bilingual English and Spanish
- Military service



ATTRIBUTES THAT HELP MAKE AN INDIVIDUAL SUCCESSFUL IN THIS ROLE INCLUDE

- Leadership
- Trustworthiness
- Critical thinking
- Decision making
- Hands-on style
- Time management

WORK ENVIRONMENT AND PHYSICAL DEMANDS

While performing the duties of this position, the employee is frequently exposed to:

- Working in the elements – heat, wind, rain, etc.
- Lifting, pushing, and pulling 25 pounds and more.
- Standing, walking, and performing physical work for extended periods.
- Repeated bending, stooping, squatting, and lifting.
- These physical demands are representative of those that must be met to successfully perform essential job duties/functions. Reasonable accommodations may be made for individuals with qualified disabilities.

POSITION TYPE/EXPECTED HOURS OF WORK

This is a full-time position entailing work during normal business hours; however, this role entails on-call requirements, as the General Manager must be available to respond to emergency situations and after-hours as necessary.

OTHER DUTIES

This job description does not cover or contain a comprehensive list of activities, duties, or responsibilities required for this job. Duties, responsibilities, and activities may change any time, with or without notice.

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Providing “equal employment opportunity” is one of Interport’s most important personnel policies. Our goal is to do all that we realistically can to provide genuine equal employment opportunity, in every sense of the term, to applicants and employees in all phases of our operation.